

Internal Insurance Claims Handler

Head Office (North West)

Equine First Chartered Loss Adjusters, are established and renowned Equine Claims Specialists, please visit our website for more details about us www.equinefirst.co.uk

The Role

We are looking for an experienced Internal Insurance Claims Handler to support our Claims Management Unit.

Equine experience (either as a hobby or in a professional capacity) would be beneficial, but is not essential. Ideally you will have experience of working in an Insurance Claims environment.

The Candidate

- As part of the Claims Management Team you will receive comprehensive and ongoing training/mentoring
- Deal with the investigation, assessment and settlement of equine insurance claims
- Clarify Policy cover and provide technical assistance to Policyholders, and other parties where necessary
- Maintain and update your own caseload of files via our bespoke Claims Management System
- Have an excellent telephone manner, with good interpersonal skills and be able to communicate at all levels
- Be fully computer literate with strong administrative skills
- Be able to work independently or as part of a team
- Have the ability to prioritise work and meet tight deadlines in a busy working environment
- Be well organised and able to work on your own initiative to ensure goals are met
- Opportunities to progress within the Organisation are available

The Package

We offer a very pleasant working environment, a competitive salary and other fringe benefits, with hours of work between 8.45am and 5.15pm, Monday to Friday inclusive.



In pursuit of excellence



If you are looking for a new challenge and believe you can contribute to the ongoing success of our organisation, please apply, enclosing a full CV, with details of your current remuneration package in writing to:

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